



Greater Huddersfield
Clinical Commissioning Group

Travel and Transport Group

Care Closer to Home

Purpose

- Share the vision for the work
- Context – what people want from services
- Share examples of what has been done
- Share future plans

Vision

- To commission integrated services across primary, community and Acute care services.
- To provide the right care in the right place, at the right time, first time, by staff with the competencies and skills to meet the needs of patients/service users.
- To reduce reactive, unscheduled care and do more planned care earlier.
- For our Population to receive care which is more timely and organised to meet their specific needs.
- That services will be co-ordinated across providers; providing a flexible pattern of delivery across health and social care and the wider partnerships and assets within local communities
- There will be a focus on prevention, helping recovery and promoting independence.

What patients told us they wanted?

I want the best services possible, in appropriate, accessible community buildings

My family and I want to tell my story only once

I want to go home as soon as possible with help when I need it

I don't want to travel far

I want to be safe

Urgent help when I need it.

More information available about health conditions to support to self-managed care

Travel, transport and parking is important

I want to have my care closer to home, In Local Settings.

I want to be able to use technology to reduce travel and Improve waiting times

I want information at hand to help me make decisions for myself

I want joined up care for both health and social care to meet my needs

I need care fast so that I don't end up in an emergency situation

I want to know who my key contact is

I only want to go to hospital when I have to

I want to know how to look after myself

I want to be seen at the right time by the right person!

What we have done

Service

- **Community MSK Service**
- **Patient Transport Services**
- **Community Respiratory Services**
- **OPAT**
- **Carehome service**
- **Ophthalmology services**
- **Integrated OP Community Dementia service**

Benefits

- Improves access and convenience for patients
- Single Point Contact ensures that patients receive the right care in the right settings from the right professional
- Reduces the need for unnecessary visits to hospital out-patients
- Reduction of unplanned admissions to hospital
- Improved quality of Care – Improved experience through reduction in variations of care
- Reduction in lengths of stay

Areas in Development

Service

- **Improving GP Access**
- **Community Rehabilitation Services**
- **Enhanced Care Home Support Service**
- **Locality Complex Wound Management**
- **Improving patient transport services**

Benefits

- Improves access and convenience for patients
- Reduces the need for unnecessary visits to hospital out-patients
- Reduction of unplanned admissions to hospital
- Improved quality of Care – Improved experience through reduction in variations of care. Up-Skilling Primary Care Staff
- Reduce Hospital Length of Stays