

Theme: Public Transport

<p>Current position:</p>	<p>Currently there is one bus (343) an hourly service linking two Hospitals. There are currently a number of services from town centres to both hospitals.</p>	<p>Bus 18 is a newly formed driver network set up to address improvements. The network could be used to inform drivers of people's concerns.</p>	<p>The majority of bus services are operated on a commercial basis which means operators decide the routes and times of the service.</p>	<p>The commercial network dictates the current service. There are no plans to look at an integral transport plan at the present time.</p>
<p>What people have told us:</p>	<p>Bus service: People told us they want us to address bus service provision in rural areas and to look at a direct bus from the bus stations. Transport information to be in a range of formats and languages.</p>	<p>Drivers: People want to address the attitude of drivers so they are more sensitive if people are unwell. Also to announce the stops for the hospital and give people time to get on and off.</p>	<p>A hospital service: People want to see a single bus ticket for hospital journeys (particularly complex routes). The bus actually coming into the hospital grounds. Bus stops in the right place that consider distance to walk and shelters. An NHS subsidised service.</p>	<p>An integral plan for public transport: People told us they want to see an integral plan.</p>
<p>Recommendation/s:</p>	<p>To advertise current service provision with a designated hospital leaflet.</p> <p>To work with commercial operators to divert some current services, where possible, to improve direct</p>	<p>Work with Bus 18 to engage service users through the reference group.</p> <p>Dementia friendly drivers – more awareness of frailty. Physical, learning and sensory disability.</p>	<p>Re-configure the existing NHS shuttle service into a local bus service.</p> <p>Work towards providing a high frequency service linking Halifax bus and rail stations, the two hospitals, and Huddersfield bus and</p>	<p>All partners to work together to do a comprehensive review of transport links between Halifax and Huddersfield, taking into account:</p> <ul style="list-style-type: none"> Any new developments such

	<p>access to CRH and HRI.</p> <p>Integrated ticketing and bus timetables people can read and understand.</p> <p>More designated seating – priority for patients/people with assistance dogs etc..</p> <p>A visible 'H' symbol on all bus services passing the hospital grounds.</p>	<p>Understanding they may have unwell or ill passengers and require more training on managing this including announcing stops and pausing to allow people to get on and off.</p>	<p>rail stations.</p>	<p>as hospital, Elland Parkway rail station and the proposed bus/ rail interchange at Halifax station.</p> <ul style="list-style-type: none"> • Reducing car traffic, supporting active lifestyles and improving air quality
<p>Action to be taken: (include how we use the reference group and communications)</p>	<p>Work with the reference group to create a separate Hospital public transport leaflet in a range of formats.</p>	<p>Reference group to work with BUS 18 and share experiences and stories to support improvements.</p>	<p>Utilise reference group members to help shape a new shuttle bus service including stops, shelters and communication/ information relating to the service.</p> <p>Partners to identify bus and rail links from both stations to hospitals and any potential improvements.</p>	<p>Working Group to determine when a partnership approach can identify an integral transport plan.</p>