

## Theme: Other transport themes

<p><b>Current position:</b></p>	<p>As part of care closer to home technology is used more and more to reduce the need to travel to hospital. Telehealth in care homes is one example of technology.</p>	<p>The Trust currently provide information on travel and transport in the following ways:</p> <p>Intranet Internet Posters</p>	<p>The hospital has a shuttle bus service which runs 64 times a day from 6.30am to 9.30pm, Monday – Friday and 17 x times as day from 1.00pm to 8.30pm Saturday – Sunday</p>	<p>A Patient Transport Service provided by YAS is in place. Private Ambulance is also used on an adhoc basis for movement of patients between site.</p> <p>The Trust has an in house PTS Transport dept for patients transfers Community transport – patients only</p>
<p><b>What people have told us:</b></p>	<p><b>Reduce the need to travel:</b> People want to see more use of SKYPE, telephone and better care pathways including care closer to home to reduce the need to travel.</p>	<p><b>Communication:</b> More accessible literature on travel and transport, better signage and signposting</p>	<p><b>Shuttle bus:</b> People want to see the service improve with better access for all, more advertising and a more frequent and visible service.</p>	<p><b>Travel between sites:</b> People want us to consider a regular bus from hospital to hospital, including a direct bus and hub in Elland.</p>
<p><b>Recommendation/s:</b></p>	<p>Identify other solutions that may reduce travel to hospital.</p>	<p>Look at improvements to communication and information.</p> <p>Staff in all departments – particularly main reception areas to be trained to provide information on all forms of travel and transport</p> <p>Website improvements</p>	<p>Look at how public transport can further support the CHFT shuttle bus service</p> <p>Shuttle bus service to accommodate main visiting times – increase frequency</p> <p>Indoor waiting area with good information. Information on website and on wards.</p>	<p>Identify how well the current service operates and any alternatives for transferring patients between sites.</p>

Clear and understandable hospital timetables for public transport

**Action to be taken:  
(include how we use the reference group and communications)**

Share with the reference group all travel and transport information and communication to identify and improvements.

Work with the reference group to identify shuttle bus improvements.

Gather feedback on the services provided including any suggestions for alternative ways of getting patients between sites.