

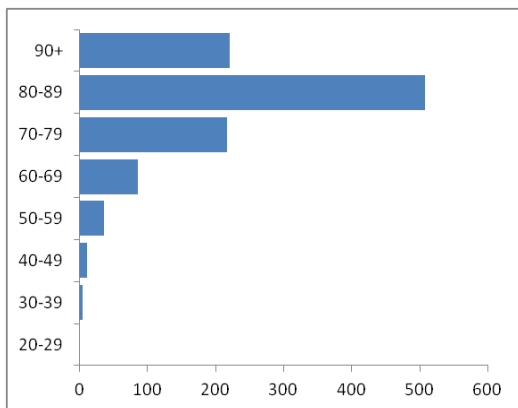
Seamless Home from Hospital

Service snapshot 17/10/16

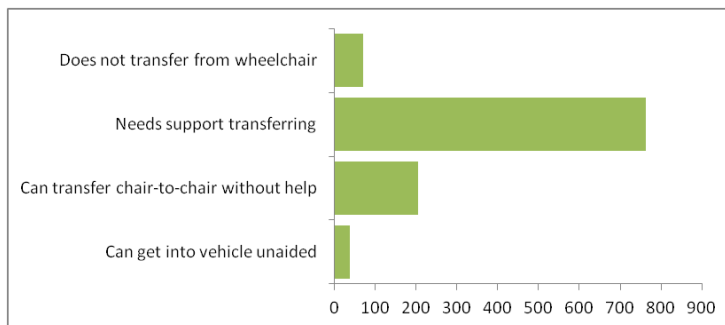
Who are our patients?

Data from Apr-Sep 2016

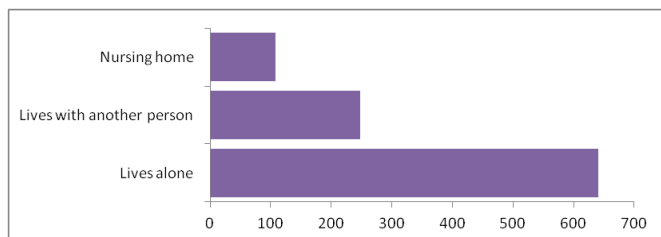
Patient ages



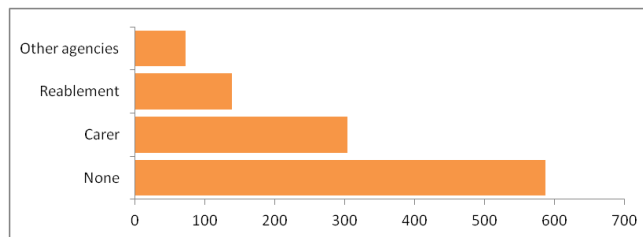
Mobility



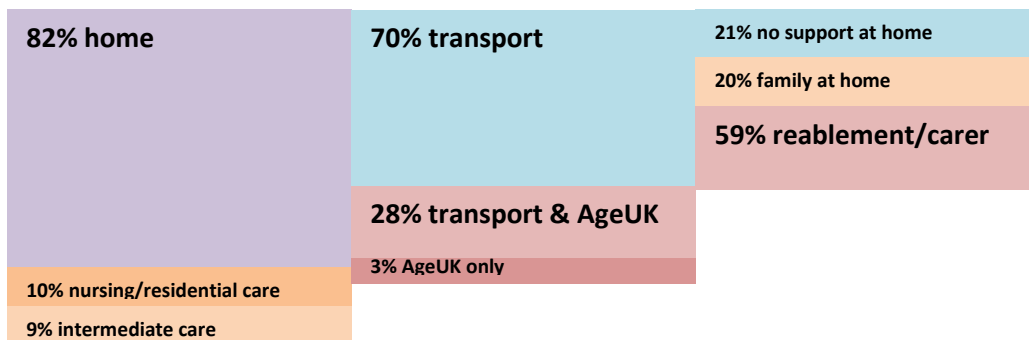
Living situation



Care in place at home



Destination and support



Patient profiles haven't changed significantly since the service started in December 2014. What has changed is the number of patients – from 76 referrals in Dec 2014 to 193 in Sep 2016

Referral numbers Apr-Sep 2016

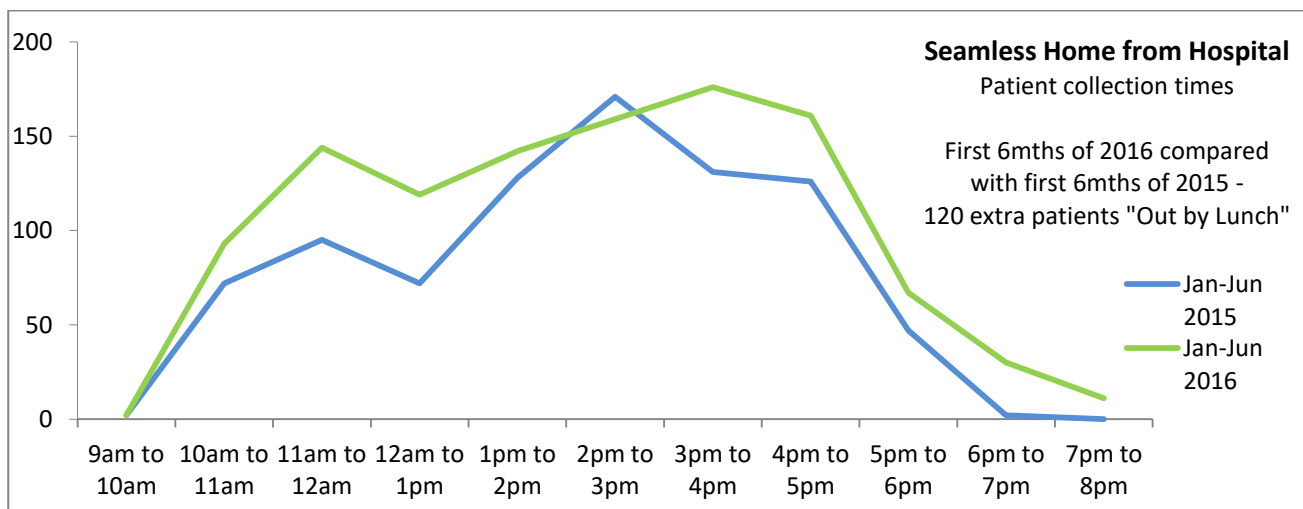
Average per month 183 (max 193 September, min 160 May)
 Weekday average 8.2 per day (max 14, min 4)
 Saturdays 0.8 per day (max 4, min 0)
 Sundays 0.5 per day (max 2, min 0)

Weekday referrals continue to increase but there has been little or no change to weekends.

Seamless Home from Hospital

Service snapshot 17/10/16

Patient collection times



Graph produced for Colin Duffield and the Learning Workshops group, showing effect of the "Out By Lunch" initiative. In order to meet increased demand in the morning, the second minibuss and the AgeUK support workers are now starting earlier on weekday mornings.

Onward referrals

All patients are given leaflets and contact details for a range of services that might be of help to them. We always think about the patient's living conditions, mobility and support needs, and consider whether further assessment or referrals are needed. Further referrals made for 10% of patients taken home.

This percentage has not changed in the last twelve months but there has been a qualitative change in that we are seeing more complex cases and the SHFH coordinators are spending more time liaising with other parts of the health and social care and working out solutions for patients.