



Community Transport Calderdale

Patient Transport services in Calderdale & Kirklees

2210

Patient journeys
2016-17



Seamless Home from Hospital (SHFH)

- For elderly and vulnerable patients being discharged from HRI & CRH
- Partnership with AgeUK to provide support on return home
- 2 x purpose-built accessible minibuses each with two-person crew
- 7-day service, transport until 9pm, support at home until 10pm

Volunteer Car Service

- Volunteers driving their own cars, mileage paid by clients
- 10,000 passenger trips per annum, 25% healthcare
- Hospital appointments in Leeds, Bradford, Oldham, London, etc. etc.
- Funded by CCG until April 2017, now Big Lottery

2560

Patient journeys
2016-17



1805

Patient journeys
2016-17

Group transport to clinic services

- Four COPD clinics per week, two Podiatry clinics
- Accessible minibuses, support for patients with low mobility
- Improved compliance rates, social experience for patients

Community Transport Calderdale offers

- Flexible, tailor-made services that work for clinicians and patients
- Partnership working with public and voluntary sector organisations
- Expertise in working with low-mobility, frail and vulnerable patients
- Able to rapidly increase capacity via “social franchising” partnership with HCT



Community Transport Calderdale

Proposed services

Ongoing proposals and services requested by NHS staff

Services to support Care Closer To Home

Included in (unsuccessful) Vanguard Business Case

- **Research project**
Mapping changing transport needs under Care Closer To Home.
- **Responsive 7-day service supporting Integrated Health and Social Care First Point of Access**
Supporting the “Quick referral, quick screening and quick triage” model by removing the transport barrier for frail elderly and disabled patients. Wheelchair-accessible, responsive, same-day, 7-day service bookable by First Point of Access, GP practices and other NHS staff who need to get a qualifying patient to an appointment.
- **GP-bookable accessible car service**
To extend car service to provide a wheelchair-accessible, responsive, same-day service bookable by GP practices and health centre staff, removing the transport barrier for frail elderly and disabled patients. Aim to reduce GP home visits.

Leeds Teaching Hospitals Trust

Recent proposal from Trust and 365

- **On-day discharges**
Supported on-day discharges for Calderdale and Kirklees patients admitted to Leeds hospitals