

## **Travel & Transport Reference Group meeting**

**Brighouse Civic Hall, 19<sup>th</sup> June 2017**

### **Key green flag themes from each table:**

- Blue Badge Parking
  - Spaces are at a premium often there are not enough
  - Parking spaces are not properly policed
  - Can people book a space when an appointment is booked
  - Parking bays are not always the right shape or size – some vehicles require greater rear access not side access
  - Drivers are sometimes unable to reach the barrier
  
- How does travel and transport fit in with regional and wider plans for road and transport improvements
- Better care pathways linked to travel – appointments and services that take into account travel and transport arrangements
- Could work with “departments” with an awareness of specific travel requirements arrangements to provide signposting and support – i.e. disability transport
- Reduce the travel time to the services that are used the most
  - More ‘Care Closer to Home’ but supported by specialists in hospital
  
- Treatment of people between hospital and Home
  - Let me know when due to arrive, 20 minutes before so that I can
  - Transport Providers – often make people feel they have to rush
  
- Can we ensure that any plans take into account services for the next 10-15 years (2020/2030). Make sure the vision for travel and transport is future proof
- To be responsive to patients, flexible and accessible. For a universal solution that is joined up.
- Look at the entire road network including junctions, filter systems and other initiatives such as the new Elland bus station which could act as a hub
- Communication is still the key to support the public in understanding what the changes are. Continue to support an understanding of the term urgent and emergency care and ensure future signage assures people
- Need to consider specific transport issues for example how do people in crisis who want to access mental health services travel?
- Parking should be more relaxed including a grace period and a range of concessions for various episodes of care.