

TRANSPORT METHODS USED BY CHFT**Yorkshire Ambulance Service – Non – Emergency Patient transport service**

Unplanned Service – this service is for on the day unplanned discharges, urgent appointments, non-emergency transfers between HRI/CRH. It is to free bed capacity up and deal with urgent care.

Planned Service – this service is for clinics and planned treatments

Emergency service – Emergency transfers

Community Transport

Community Transport provides 2 x 2 man crews, Mon – Fri and 1 x 2 man crew over a weekend. The transport provision is wheelchair only and does not extend to patients requiring a stretcher. The contract currently sits with Calderdale CCG

Community transport work with Age UK to provide the seamless home from hospital service, whereby Community transport provides the vehicles and Age UK provides the support once the patient is home

Private Ambulance

No contract in place – used on an adhoc basis, but used 7 days per week from 3.00pm – Midnight. Used for enhanced internal transfers between sites and to facilitate discharge

Trust Transport

Shuttle Bus Service – Provides a cross hospital site shuttle service on a 7 day basis

Adhoc Patient transport – provided when YAS PTS are unable to respond to a request, which would then result in a patient waiting longer than the agreed 2hr time frame and whereby there is no other option of getting the patient home (i.e. family member, friend public transport etc.). Includes 2 x wheelchair access vehicles

Patients travelling by way of Trust transport must be medically fit to travel and must not have a medical condition / mobility issue that require assistance, or require facilities available on a PTS ambulance

Adhoc non patient transport is used adhoc activity such as equipment, notes, drugs etc.

Taxi Provision

In the event that neither PTS nor Trust transport are able to accommodate the required date/time, then a taxi can be booked, but is only done so when all other avenues have been tried

If the medical condition of a patient does not require them to be transported by the Ambulance Service, then the Trust is under no obligation to provide a taxi.

Wherever possible, patients should be advised to make arrangements with a relative or friend to collect them, or to use public transport. Taxis for patients discharged from the A&E Department should only be booked in exceptional circumstances, if the patient is deemed vulnerable.

In the case of planned discharges from the Hospital, every effort should be made by the Ward staff to arrange for any transportation requirements to be undertaken by a relative or friend of the patient.