

NHS Constitution Rights and Pledges 2014/15

Outcome/Measure	Target/ Baseline	Apr	May	Jun	Qtr 1	Jul	Aug	Sep	Qtr 2	Oct	Nov	Dec	Qtr 3	Jan	Feb	Mar	Qtr 4	YTD	
Referral To Treatment waiting times for non-urgent consultant-led treatment	Admitted patients to start treatment within a maximum of 18 weeks from referral	90%	92.7%	91.5%	93.1%	92.4%	92.7%	91.0%	90.9%	91.5%	92.7%	92.9%	92.6%	92.7%					92.2%
	Non-admitted patients to start treatment within a maximum of 18 weeks from referral	95%	98.5%	98.7%	98.8%	98.7%	98.3%	97.6%	98.0%	98.0%	98.1%	98.5%	98.6%	98.4%					98.3%
	Patients on incomplete non-emergency pathways (yet to start treatment) should have been waiting no more than 18 wks from referral	92%	95.8%	95.5%	95.3%	95.5%	95.1%	94.7%	95.3%	95.0%	95.0%	95.4%	94.7%	95.0%					95.2%
	Patients on incomplete pathways waiting more than 52 weeks	0	0	0	0	0	0	0	0	0	0	0	1	1					1
Diagnostic test waiting times	Patients waiting for a diagnostic test should have been waiting less than 6 weeks from referral	99%	99.3%	99.2%	99.5%	99.3%	98.5%	97.8%	97.9%	98.1%	99.7%	99.2%	99.2%	99.4%					98.9%
A&E waits	Patients should be admitted, transferred or discharged within 4 hours of their arrival at an A&E department <small>Week Ending 01/03/2015</small>	95%	94.9%	94.7%	97.6%	95.7%	96.7%	95.8%	95.9%	96.1%	93.8%	94.7%	90.2%	93.0%	91.4%	93.8%	92.5%		94.5%
	No waits from decision to admit to admission (trolley waits) of more than 12 hours	0	0	0	0	0	0	0	0	0	0	0	0	0	0	0	0	0	0
Cancer waits – 2 week wait	Maximum two-week wait for first outpatient appointment for patients referred urgently with suspected cancer by a GP	93%	98.0%	97.0%	99.5%	98.2%	95.8%	96.9%	99.4%	97.3%	99.1%	97.5%	99.1%	98.5%	97.0%				97.9%
	Maximum two-week wait for first outpatient appointment for patients referred urgently with breast symptoms (where cancer not initially suspected)	93%	97.7%	97.2%	97.1%	97.3%	100.0%	100.0%	95.3%	98.3%	98.3%	96.5%	88.2%	94.6%	95.8%				96.8%
Cancer waits – 31 Days	Maximum one month (31-day) wait from diagnosis to first definitive treatment for all cancers	96%	97.6%	100.0%	97.3%	98.3%	98.9%	95.1%	98.6%	97.8%	96.3%	100.0%	100.0%	98.6%	96.1%				98.0%
	Maximum 31-day wait for subsequent treatment where that treatment is surgery	94%	100.0%	100.0%	95.0%	98.2%	100.0%	100.0%	94.4%	98.1%	96.0%	100.0%	92.3%	96.4%	100.0%				97.8%
	Maximum 31-day wait for subsequent treatment where that treatment is an anti-cancer drug regimen	98%	100.0%	100.0%	100.0%	100.0%	100.0%	100.0%	100.0%	100.0%	100.0%	100.0%	100.0%	100.0%	100.0%				100.0%
	Maximum 31-day wait for subsequent treatment where the treatment is a course of radiotherapy	94%	100.0%	100.0%	100.0%	100.0%	100.0%	100.0%	100.0%	100.0%	97.1%	100.0%	100.0%	100.0%	100.0%				100.0%
Cancer waits – 62 Days	Maximum two month (62-day) wait from urgent GP referral to first definitive treatment for cancer	85%	87.9%	88.2%	85.7%	87.3%	95.7%	85.7%	86.5%	90.2%	92.7%	92.3%	87.8%	90.2%	88.1%				89.2%
	Maximum 62-day wait from referral from an NHS screening service to first definitive treatment for all cancers	90%	100.0%	85.7%	100.0%	96.0%	100.0%	100.0%	66.7%	90.9%	0.0%	100.0%	100.0%	75.0%					92.5%
	Maximum 62-day wait for first definitive treatment following a consultant's decision to upgrade the priority of the patient (all cancers)	N/A	100.0%		75.0%	83.3%	100.0%		100.0%	100.0%	0.0%		100.0%	50.0%	100.0%				85.7%
Category A Ambulance Calls	Category A calls resulting in an emergency response arriving within 8 minutes (Red 1)	75%	72.6%	70.3%	76.6%	72.7%	65.2%	76.6%	59.2%	67.6%	74.6%	78.5%	71.0%	74.2%	76.7%			76.7%	72.2%
	Category A calls resulting in an emergency response arriving within 8 minutes (Red 2)	75%	75.5%	72.8%	73.2%	73.8%	69.5%	72.7%	66.9%	69.7%	74.9%	78.2%	59.1%	70.1%	65.8%			65.8%	70.6%
	Category A calls resulting in an ambulance arriving at the scene within 19 minutes	95%	97.0%	96.5%	96.1%	96.5%	94.4%	96.2%	94.6%	95.1%	96.5%	97.0%	90.6%	94.5%	93.5%			93.5%	95.1%
	All handovers between ambulance and A&E must take place within 15 minutes	95%	91.5%	91.2%	91.4%	91.4%	91.2%	92.0%	91.7%	91.7%	87.7%	88.9%	84.8%	87.0%	87.0%			87.0%	89.7%
	All crews should be ready to accept new calls within a further 15 minutes	95%	84.2%	83.5%	81.4%	83.0%	81.5%	80.6%	79.0%	80.4%	78.0%	77.4%	75.9%	77.0%	76.8%			76.8%	79.8%
Mixed Sex Accommodation	Minimise breaches	0	0	0	0	0	0	0	0	0	3	0	0	3	0			0	3
MRSA	Number of MRSA reported infections	0	0	0	0	0	0	0	0	0	0	1	1	0			0	1	
C_Diff	Number of C-Diff blood stream infections	3.9	4	6	5	15	5	3	2	10	1	1	2	4	2		2	31	