

Report To:	Governing Body 13 October 2016
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Title of Report:	Patient and Public Engagement Annual Statement of Involvement April 2015 – March 2016
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FOI Exemption Category:	Open
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Responsible Officer:	Penny Woodhead, Head of Quality
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CCG Leads:	Kate Smyth, Lay Member (Public and patient Involvement)
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Report Author and Job Title:	Dawn Pearson, Engagement Lead
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Executive Summary:	The purpose of the report is to provide an annual account of Calderdale CCG's engagement activity. The report sets out all engagement activity delivered during the period April 2015 to March 2016 and any planned activity for the forthcoming year April 2016 onwards.
Finance/Resource Implications:	None
Risk Assessment:	None identified
Legal Implications:	Section 242 Health and Social Care Act, NHS Constitution, Equality Act
Health Benefits:	<ul style="list-style-type: none"> • Ensure that the CCG has public and patients at the centre of decision making • Support clinicians in primary care to use patient experience to improve the delivery of primary care • Demonstrate learning from other CCGs, stakeholders, patients and public to improve the delivery of healthcare in

	Calderdale
Staffing/Workforce Implications:	None
Outcome of Equality Impact Assessment:	The report references its link to equality and supporting EQIA assessments.
Recommendation (s):	It is recommended that the Governing Body: Approves and signs off the Annual Statement of Involvement as an accurate account of the CCG's activity during that period so the report can be published.

SUMMARY REPORT
Patient and Public Engagement
Annual Statement of Involvement 2015-2016

1.0 Purpose of the report

- 1.1 The purpose of the report is to provide an annual account of our engagement activity for the previous financial year April 2015-March 2016.
- 1.2 The report includes all the engagement activity the CCG has delivered including what we did, the key messages and how the information was used.
- 1.3 The paper also includes wider engagement activity from other healthcare provider organisations including Calderdale and Huddersfield Foundation Trust (CHFT) and South West Yorkshire Partnership Foundation Trust (SWYPFT).
- 1.4 The paper also describes the engagement activity already planned for the forthcoming year April 2016 to March 2017.

2.0 Background

- 2.1 Our approach to public engagement and consultation is to make sure that we use a variety of different mechanisms, methods and approaches to engage with people. We need to ensure we can involve people, when they need to be engaged or indeed want to be engaged.
- 2.2 NHS Calderdale CCG has a 'Patient and Public Engagement and Experience Strategy' which sets out our approach and process for engaging people and underpins our 'whole system approach' to supporting this work.

3.0 Detail

- 3.1 We want to make sure we hear from all the people and communities in Calderdale - everyone's opinions matter. We understand that the way we ask for people to share their views can make a big difference to who responds. We also use equality monitoring to assess the representativeness of the views we have gathered.
- 3.2 The Annual Statement of Involvement is our opportunity to present the work we have done, catalogue our activities and present any changes as a result of this work. The report sets out the engagement activity which has taken place on the following areas:
 - Autism Spectrum Condition
 - Calderdale Health Forum
 - Cardiology & Respiratory
 - Care Closer to Home – Ophthalmology
 - Care Closer to Home and the Voluntary and Community Sector

- Children and Young People - transformation programme
- Co-Commissioning in Primary Care
- Deaf Community
- Mental Health Crisis Care / Support
- My Experience Counts
- Older Adults Transformation Programme
- Rehabilitation and Recovery
- Right Care, Right Time, Right Place – Pre-engagement
- Right Care, Right Time, Right Place – Stakeholder events
- ‘Spirit in Mind’ project
- Text appointment reminder system - procurement
- Vanguard and the Voluntary and Community Sector
- Voluntary and Community Sector (VCS) Capacity Building Care Closer to Home (CC2H) Grants
- Voluntary and Community Sector (VCS) Capacity Building VCS Alliance
- Voluntary and Community Sector Networks

3.3 This report will be published on our website and circulated to our practices and key stakeholders.

4.0 Next Steps

4.1 The next steps will be:

- To publish the document
- To continue to deliver engagement on the projects identified in 2016/2017
- To identify the specific target audience we want to engage further and continue to develop our approach to engaging specific target audiences
- To generate the intelligence required to support equality impact assessments
- To continue to catalogue our activity and implement our Engagement and Patient Experience Action Plan for the period 2016/17.

5.0 Recommendations

5.1 It is recommended that the Governing Body:

Approves and signs off, the Annual Statement of Involvement as an accurate account of the CCG’s activity during that period so the report can be published.

6.0 Appendices

1 Patient and Public Engagement Annual Statement of Involvement 2015-2016