

FOI 2122041- Continuing Healthcare

- 1. Of the two questions where you have applied an exemption under Section 12 of the Act, question 4 (“The total hours of Homecare purchased from all Homecare Providers during the Reference Period”) is the most important. Would you be able to answer this question within the appropriate limit?**

Unfortunately, the Clinical system we use does not record hours as a direct input field. It is recorded in the documentation of each client but not as a standardised field that can be extracted and analysed. Therefore, it would be a particularly manual and significant task to go through every single client and extract this.

- 2. Moreover, your answer to question 3 (average price per hour) refers back to question 1 (lowest rate per hour). However, the average number depends on the proportion of care in both urban and rural settings. Are you able to provide figures on these proportions? I can then compute the average using this information.**

Unfortunately, we do not categorise our clients in this way – whether they are in an urban or rural setting.