

FOI 2122116- complaints

NHS Calderdale CCG's response to your request can be found below.

I am writing to make an FOI request on the number of complaints of sexual harassment and misconduct made by patients to Calderdale CCG. NHS England advises on its website that members of the public should contact individual CCGs for complaints about secondary care services, such as hospital care, mental health services, out-of-hours services, NHS 111 and community services like district nursing.

Please provide me with the following data, broken down by year, for the years 2017, 2018, 2019, 2020 and 2021 (to date):

a) total number of complaints of sexual harassment made by patients about an NHS staff member at secondary care services commissioned by your CCG

Patients receiving NHS treatment can make a complaint to either the provider or the commissioner of a service. As the commissioner, we have not received any complaints of the nature referred to in your request during the time period specified. You may wish to refer your request to our main providers of secondary care: Calderdale and Huddersfield NHS Foundation Trust (foi@cht.nhs.net)

b) total number of complaints of sexual misconduct made by patients about an NHS staff member at secondary care services commissioned by your CCG

See response to a) above

c) total number of complaints of sexual assault made by patients about an NHS staff member at secondary care services commissioned by your CCG

See response to a) above

d) total number of complaints of rape made by patients about an NHS staff member at secondary care services commissioned by your CCG

See response to a) above

e) breakdown of types of services (hospital, mental health service etc) where incidents allegedly took place, including number of complaints made about those service types

See response to a) above

f) details of any action(s) taken in response to such complaints

See response to a) above